Green&Great  
Frequently Asked Questions & Answers

## What Client Projects are for?

* Your company earns money by completing Client Projects
* You have to hire and assign employees to Client Projects to complete them

## What Internal Projects are for?

* Completing Internal Projects increase your company’s reputation
* Internal Projects do not bring revenues

## How many Client Projects I can get?

* You can get up to 3 client projects each round
* There are 3 phases of bidding for projects each round
* There is new set of Client projects each round

## How many Internal Projects I can get?

* You can get as many Internal Projects as you want
* Internal Projects are valid only for one round - if you want its effect to continue, you have to repeat the project
* Remember that Internal Projects cost you the salaries you pay employees assigned to them

## I’m pretty sure my bid was low but I didn’t win the project!

* The lowest bid doesn’t always win - your economical reputation also matters here

## Where can I check this reputation?

* Please go to the Company screen and see the Compass

## Why the project from the previous round is still on the list?

* The project is still on the list because it wasn’t completed. It’s not completed because employee you assigned to it left the company while working on that project.
* Don’t forget to check your employees’ satisfaction. The lower employee’s satisfaction is, the bigger chance she or he will leave your company.

## How to make my employees happier?

* Giving an unhappy employee a raise may be a good idea, but if you want to see all satisfaction factors, you need to do an internal project "Report - job satisfaction"
* Satisfaction factors are:
  + Salary
  + Overall wellbeing
  + satisfaction from training
  + Satisfaction from completing the projects
  + Firing impact – when you fire an employee, her or his colleagues feel unsecure and their satisfaction decreases

## It’s Round 3 and I can’t bid for some projects!

* Your reputation is too low to bid for projects that require certain reputations to bid for them.
* Maybe you need to invest more in sustainability?
* Read the trends (beginning of each round) - and do what you need to do to follow
* Internal projects can help
* Pay attention to Client Projects impacts, too

## The screen freezes!

* Please use the Refresh button (bottom left corner)

## Does the training cost me something?

* No, but you still have to pay salaries to employees in training

## My company is not doing well!

* Maybe you need to invest more in sustainability?
* Read the trends (beginning of each round) - and do what you need to do to follow
* Internal projects can help
* Pay attention to Client Projects impacts, too